



Black Forest Fire Rescue Protection District

11445 Teachout Rd. Colorado Springs, CO 80908

719-495-4300

Important Public Release:

In cases of emergency or any situations where there is a concern for the fire department to respond, **citizens must call 9-1-1.**

Black Forest Fire Rescue is dedicated to responding to citizen calls promptly. It is crucial that all calls go through 9-1-1 rather than our administration line for several reasons. Firstly, our administration office may not always have someone available to answer the phone. Secondly, the administration staff answering the phone may not have the operational authority to make decisions, leading to potential delays in response time. Lastly, Dispatch needs to know the availability of each fire department, which is best facilitated when Dispatch are the ones paging us out on service calls.

We emphasize that calling 9-1-1 is the most effective way to ensure a timely and efficient response to emergency situations. We thank you for your cooperation in helping us better serve our community.

"Always Ready. Always Forward. Always Learning."

DUTY – HONOR – INTEGRITY – HUMILITY – DISCIPLINE